

# FIELDWISE

Designed to Meet The Needs  
of Rural Schools in Arizona

To learn more or inquire go to: [www.about.ivelah/fieldwise.com](http://www.about.ivelah/fieldwise.com)

## OVERVIEW

Rural schools are paying a premium for the support other, more centrally-located schools are getting at a lower cost.

To combat this ivelah has developed our Fieldwise program to address the inequities that are so prevalent in a state as largely rural as Arizona.

## WHAT IS FIELDWISE?

ivelah's Fieldwise program combines essential support and reduced cost of ownership to ensure you have a robust, optimally functioning access control & video surveillance system. Our program takes it one step further by customizing it to meet your needs, budget, and locations.

Modeled after our existing Perfect Service initiatives, Fieldwise aims to right the cost prohibitive nature of on-site service calls for school campuses that fall outside Phoenix and Tucson metro areas.

## WHY FIELDWISE?

It is inevitable that you may need your integrator to undertake on site repairs. However, with ivelah's Fieldwise solution we empower schools & districts to self-perform wherever possible.

We are confident, Fieldwise will help rural schools & districts overcome the status quo for lack of support they currently experience.

## HOW CAN FIELDWISE HELP YOUR SCHOOL?

The major benefit of the ivelah Fieldwise program, is that it is completely customized around the unique needs of rural Arizona schools and school districts.

Our objective is to help you be better positioned to remedy system complaints yourself and avoid the spiraling and excessive trip charges imposed by city-based service providers. Fieldwise supports you through this, and together we can achieve a system remedy, without expensive technician visits by:

- Providing Complimentary Telephone Support.
- Troubleshooting & Resolving Issues With Remote System Access Support Solutions.
- Supplying you with "Critical Operation" Small Spare Parts Inventory.
- Training YOUR Key Maintenance & Facilities Staff to Self-Perform Common Day-to-Day Repairs & Fixes.
- Dispatching Technicians Only When Absolutely Necessary.

One agreed callout rate that includes travel and determined on-site fix time.

Contact us today to learn more (800) 216.0805

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