



CONSIDERATIONS FOR LIVE MONITORING

How you manage incidents
& occurrences

OVERVIEW

Situational awareness provides a proactive approach to safety and security that will help stop crime and report incidents before they occur. Integrate it with your other business critical systems for unparalleled Facility Management. In recent years, remote monitoring surveillance has increased in popularity because it makes situational awareness possible, is simple to implement, is more cost effective than security guards, and the technology is surprisingly efficient at preventing crime.

At ivelah we are committed to aligning our customers with the latest technologies and proudly present **TRACE***, our Remote Monitoring Solution that delivers exceptional situational awareness and support to our customers.

TRACE utilizes the full functionality of security systems to generate events and notifications when certain conditions occur. The cognitive thinking of a human, along with the AI and advanced analytics creates a very powerful answer without the need for additional resources.

COMMITMENT TO EXCELLENCE

At ivelah we take the time to understand your overall business initiatives. This allows us to design & deploy traditional access control & video surveillance technologies in both traditional and non-traditional ways, aligning our solutions directly to your goals. By delivering consistent, exceptional solutions our goal is to be your go-to trusted security partner at all of your facilities – current and future.

TRACE is a virtual and connected solution that works in cohesion with your existing resource and technology, allowing you to adjust shift patterns, share tasks, appropriate resource more effectively.

You can achieve cost savings with a collaborative and customizable solution set that compliments your security teams, giving you greater flexibility for repurposing resources while covering vacations and less busy times.

TRACE is a fraction of the cost of traditional in-house monitoring and security guarding services. This helps facilities simplify their security operations, reduce costs, and harness the power of their access control and video surveillance systems.

Contact ivelah, the security expert
committed to understanding your business.

(800) 216-0805

ivelah

CONFIGURE ALERTS AROUND EVENTS

Event-driven configurations provide convenience with a dynamic approach to your security operations. Our virtual service extends to more than our cost saving on-line video monitoring solution. Here are some other reliable advantages that **TRACE** gives you.



- Answer your intercoms and manage callers as required
- Use face mask detection technology and communicate discrepancies
- Quickly identify potential and actual faults on the system
- Retrieve and present video sequences for incident reporting
- Locate people and manage watch lists
- Card credentialing on access control systems
- Vehicle and parking Lot services
- People flow and restrictive access permissions

TRACE provides:



24/7/365
Situational Awareness



Tailored Solutions
Customizable Service Periods



Flexible Options
Maximize Your Budget



Remote Connectivity
To Existing Systems



Additional Services Offered
360° Virtual Protection



System Health checks
Comprehensive Online Testing

THE COST SAVINGS THAT LIVE MONITORING PROVIDES

Paying a security guard or internal employee to manage safety and security is an expensive proposition. It's especially expensive to have that person in place 24 hours a day, every day of the year. Live monitoring by TRACE is a smart, and cost-effective alternative.

The TRACE solution from ivelah is 100% tailored to your needs and business model. And we can even customize the solution to vary from location to location. Keeping each location within compliance while simultaneously providing them some autonomy for how their facility runs when it's performing its best.

Our licensed specialists can watch over any environment 24/7, 365 days a year either through existing or newly installed equipment. Every member of our team is Safety Certified, heavily screened, background-checked and drug-tested. And the training we provide is extensive and ongoing.

Did you know: Recorded video footage only helps to investigate a crime after it has already been committed! Live monitoring can prevent crimes from happening.

Fact: Live monitoring eliminates the fear of negative recourse associated with unwanted liability due to unmonitored cameras. With TRACE, you are no longer solely responsible.

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AN INHERENT PROBLEM WITH VIDEO SYSTEMS

A typical video surveillance platform will feed numerous video images to operators that view and scan monitors looking for "something of interest". Continually Scanning too many monitors can result in risk exposure and security breaches.

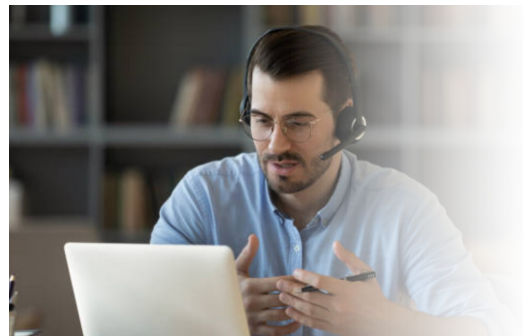
Avoid Operator fatigue with TRACE, with proven analytics and event driven occurrences that will automate operator notifications as soon as they occur. This cognitive thinking of a human working with an array of AI features means nothing is missed and operators focus more on exceptions and potential threats. TRACE provides this through remote connectivity and a layer of managed services.

Our solution also provides:

VISUAL BURGLAR ALARM VERIFICATION

Tired of getting woken up in the middle of the night only to deal with another false alarm? Why not have one of our specialist take the first call? After all, nearly all alarms are false. No more after-hours calls equals a good night's sleep.

Using your surveillance cameras we can instantly qualify the validity of the alarm. If true, PD will be dispatched along with a call to the appropriate client contact. False alarms are followed by a written report, which will be waiting for you in your inbox.



LIVE ONE-WAY COMMUNICATION

When available, or added to your existing camera system, **TRACE** will use the speaker to voice out commands.

Regardless of situations that arise, being able to provide a greeting to visitors, or advised unauthorized individuals that they are on camera.

Nothing is more satisfying than providing our clients with both support and, when necessary, a deterrent in one solution.

LIVE TWO-WAY COMMUNICATION

Our two-way communication tool allows Ivelah to provide advanced support to your employees and guests.

Two-way communication typically occurs in unmanned environments, addressing a caller's needs who is alone or at risk. The main reason our specialists are safety certified is to support people in these times of need and to accommodate remote locations.



CARD ACCESS SUPPORT

TRACE can also manage & maintain your card access system.

Our team of security professionals can monitor alerts, activate and deactivate fobs, and ensure your database stays up-to-date and accurate.

This extra layer of support is very valuable to today's organizations.

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▶ IMPORTANT VIDEO THAT IS MISSING OR UNUSABLE

Missing segments, incorrectly placed cameras and poor video images will undermine the integrity of an incident report and is why your security systems fall short of its intended purpose. How much time do you spend trying to recover data and scrolling through video footage? This is more cumbersome when you need to correlate a video event with your other security platforms. Do you often wonder why two systems cannot be linked, making it so much easier?

TRACE can also provide monitor assistance for:



- Emergencies & System Failures Reporting & Deployment
- Floods/Pooling water
- Power Supply Failure
- Temperature Control Malfunctions
- Lighting Control
- Humidity Control
- Sprinkler Malfunctions
- Vehicle Gates
- Pedestrian Gates

EMERGENCY MANAGEMENT

A fast response is sure to reduce damage, minimize liability, and protect tenants, employees and customers. During monitoring times, we can keep a watchful eye over the premises through the building's automation system.

Often times our specialists are the first to detect a building system failure or a system emergency. Once detected, our specialists alert the appropriate personnel.



FLOOD DETECTION

Too much rain? A broken pipe? Overflowing sewer? Your business can get ahead of these problems with live monitoring from **TRACE**.

Utilizing and monitoring environmental flood detection sensors may mean the difference between an inconvenience and a major financial disaster. As flooding can damage machinery, your work product, and your buildings.

UNINTERRUPTED POWER SUPPLY

A power failure can be disastrous if no one is on hand to deal with it. Our specialists can monitor your premises for power surges and failures and become aware of a back-up generator or power supply activation.

With live monitoring from **TRACE**, a failure can be addressed quickly, lessening the chance of an unpleasant surprise.



TEMPERATURE CONTROL

HVAC systems fail; and when they do so it tends to happen over a weekend or in the middle of the night. These failures can lead to loss of productivity and potential damage to equipment and products. With **TRACE** monitoring these failures are addressed in real time.

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ivelah provides security solutions
**WITH THE SPEED CONVENIENCE &
TRUST IMPORTANT TO YOUR PROJECT**

The security industry specialists at ivelah are well-versed in assessing clients' precise needs and delivering, and servicing access control & video surveillance solutions that are smart, dependable, and scalable.

Reducing your risks and developing a security strategy that improves workflow and production puts your business needs at the heart of every design and decision we present.



SCHEDULE A DISCOVERY CALL WITH OUR TEAM

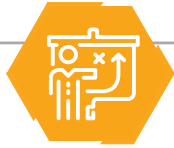
ivelah IS COMMITTED TO DOING WHAT'S RIGHT FOR **YOU**



the right **choice**

Make better-informed security decisions on what equipment to use in your security designs & technologies.

- Access Control
- Video Surveillance
- Perimeter Security
- Critical Integrations



the right **process**

Ensure your deployment & ongoing system management is running efficiently & in a cost-effective manor.

- Technology Choice
- Deployment Practices
- Reduce Cost of Ownership
- Scalable Solutions



the right **connects**

Maximize the benefits your security system offers while connecting seamlessly to other business critical systems.

- Human Resources
- Finance
- Compliance
- Information Technology



the right **support**

Finally a support solution customized around you, your business needs, & budget.

- Comprehensive Service Plans
- Synchronized Warranties
- System Longevity Planning
- Managed Services

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